



MADE GOODS

A GUIDE TO CARE FOR Wood/Wood Veneer

MAINTAINING YOUR FURNITURE

When properly cared for, our wood and wood veneer products are incredibly durable and will age beautifully over time. Clean weekly with an extra-soft, dry or damp cloth, sponge, or chamois. Always wipe in the direction of the wood grain.

TO BE EXPECTED

Wood and wood veneer are natural materials and grain pattern will vary. Depending on the species of wood on your piece, color may also vary.

SPOT CLEANING

Wipe spilled liquids immediately before it soaks into the finish. To remove dirt and fingerprints, use a mild cleaner or soap with a soft cloth.

KEEP IN MIND...

Wood is a natural material and can be affected by the elements: extreme humidity or dryness may cause wood to split or warp, and direct sunlight may darken or lighten its color. Do not place direct heat on wood. We recommend using coasters, placemats or trivets to protect your surface from rings or stains caused by wet cups or bowls left on the surface. Always use felt pads on objects to avoid scratching, and take special caution with ceramic and metal objects. Avoid harsh chemicals, ammonia-based cleaners, or abrasives. Wax-based oils can darken the finish when freshly applied, and additional color variations can occur once the oil absorbs. Wax can leave the finish looking like a coating has been applied.

IF YOU HAVE ANY FURTHER QUESTIONS,
PLEASE CONTACT US BY CALLING (626)333-1177
OR EMAILING INFO@MADEGOODS.COM.



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WARRANTY INFORMATION

We offer limited product warranty depending on the type of product purchased.

Indoor Product Warranty

Ardmore Home Design (DBA Made Goods) warrants its product to be free from manufacturing defects to the original purchaser for one (1) year time from invoice date. Proper maintenance, including routine cleaning, replacement of worn glides, and removal of products in high winds or severe climates (heat or cold) is the sole responsibility of the owner and is required to keep this warranty.

The warranty does not apply to damage resulting from improper maintenance, misuse, negligence, normal wear, abuse, accident, alteration or tampering. Accessories, cushions, fabrics, pillows, COM fabrics, glass and metal are not covered by this warranty. Repair or modification by anyone other than Made Goods or an approved agent, voids the warranty. Made Goods makes no additional warranty, either expressed or implied, written or oral, regarding any warranty of merchantability, title, or fitness for a particular purpose. Additional exceptions may apply.

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WARRANTY INFORMATION

Outdoor Product Warranty

3 YEAR WARRANTY covers:

- Concrete
- Stoneware
- Ceramic
- High Performance Fabrics
- Galvanized Metal
- Woven Frames
- Teak

1 YEAR WARRANTY covers:

- Decor
- Cushions
- Rugs
- All other items and materials not covered by 3-year warranty

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WARRANTY INFORMATION

Additional information on warranty coverage:

- Coverage starts at the date of shipment from Made Goods facilities.
- Reference our Product Care Guide for maintenance information on our most popular materials online.
- Continuous maintenance and care are necessary to preserve the original color, texture and appearance.
- Small cracks that occur naturally in teak and concrete are not covered.
- Defects due to extreme climate conditions are not covered by warranty. Winter storage is required for most outdoor items. During inclement weather conditions (from freezing temperatures to extreme moisture), we recommend that the pieces be covered or stored in a covered/protected area.
- Damage due to misuse is not covered (e.g., burn marks, stains, scratches, dents or chips).

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