

A GUIDE TO CARE FOR Natural Fibers

Abaca, Canvas, Jute, Raffia, Rattan, Seagrass, Wicker

MAINTAINING YOUR FURNITURE

Our natural fiber product is designed for indoor use only. Use a soft, dry cloth to dust.

TO BE EXPECTED

Natural fibers are absorbent and can shrink or expand depending on changes in humidity.

SPOT CLEANING

Wipe up any liquid spills immediately to avoid warping or staining; do not let spills linger. Follow up by blotting with a clean, damp cloth. Remove small surface debris with a soft brush.

KEEP IN MIND...

Avoid harsh chemicals or abrasive cleaners. Do not use silicone or alcohol-based agents for any woven materials. Avoid placing in damp or humid areas. Keep out of direct sunlight, as this may cause fading.



WARRANTY INFORMATION

We offer limited product warranty depending on the type of product purchased.

Indoor Product Warranty

Ardmore Home Design (DBA Made Goods) warrants its product to be free from manufacturing defects to the original purchaser for one (1) year time from invoice date. Proper maintenance, including routine cleaning, replacement of worn glides, and removal of products in high winds or severe climates (heat or cold) is the sole responsibility of the owner and is required to keep this warranty.

The warranty does not apply to damage resulting from improper maintenance, misuse, negligence, normal wear, abuse, accident, alteration or tampering. Accessories, cushions, fabrics, pillows, COM fabrics, glass and metal are not covered by this warranty. Repair or modification by anyone other than Made Goods or an approved agent, voids the warranty. Made Goods makes no additional warranty, either expressed or implied, written or oral, regarding any warranty of merchantability, title, or fitness for a particular purpose. Additional exceptions may apply.



WARRANTY INFORMATION

Outdoor Product Warranty

3 YEAR WARRANTY covers:

- Concrete
- Stoneware
- Ceramic
- High Performance Fabrics
- Galvanized Metal
- Woven Frames
- Teak

1 YEAR WARRANTY covers:

- Decor
- Cushions
- Rugs
- All other items and materials not covered by 3-year warranty



WARRANTY INFORMATION

Additional information on warranty coverage:

- Coverage starts at the date of shipment from Made Goods facilities.
- Reference our Product Care Guide for maintenance
 information on our most popular materials online.
- Continuous maintenance and care are necessary to preserve the original color, texture and appearance.
- Small cracks that occur naturally in teak and concrete are not covered.
- Defects due to extreme climate conditions are not covered by warranty. Winter storage is required for most outdoor items. During inclement weather conditions (from freezing temperatures to extreme moisture), we recommend that the pieces be covered or stored in a covered/protected area.
- Damage due to misuse is not covered (e.g., burn marks, stains, scratches, dents or chips).

